Friday, Nov 03 2023

CRESCENT TIMES

Issue# 3Q 2023

Latest News & Bulletin Updates

Hey Crescent Team! We're back with more news! Since Crescent Cleaning can't stop growing, we are now a part of WGN. For those that don't know, WGN-TV is Chicago's Very Own source for news and entertainment and is owned and operated by Nexstar Media Inc., a wholly owned subsidiary of Nexstar Media Group, Inc.

WGN is also celebrating another milestone by reaching <u>75 years</u> of reliable news and entertainment. WGN News programs more local news than any other Chicago TV station and can be seen on WGN-TV; the WGN+ TV streaming app on <u>Roku</u>, <u>Amazon Fire TV</u> and <u>Apple TV</u>; online at <u>WGNTV.com/Live</u> and the <u>WGN</u> <u>News mobile app</u>.

In-depth local weather coverage is available on all newscasts, <u>WGNTV.com/Weather</u> and the WGN Weather mobile app.

WGN Films, part of WGN-TV, presents compelling and in-depth cinematic journalism that goes beyond the headlines to explore the stories and issues that affect Chicago area communities. WGN 9.2 is the Chicago affiliate for Nexstar Media Inc.'s 1950s – 1970s classic TV network <u>Antenna TV</u>, WGN 9.3 is the Chicago affiliate for <u>Grit</u>, WGN 9.4 is the Chicago affiliate for <u>Grit</u>, WGN 9.4 is the Chicago affiliate for Nexstar Media Inc.'s 1980s – 2000s retro TV network <u>Rewind TV</u>, and WGN 9.5 is the Chicago affiliate for <u>TBD</u>. For more information on Chicago's Very Own WGN-TV, go to <u>WGNTV.com</u>.





Picture by: WGN.com

WGN partners with the Crescent Cleaning Team!

Let's give a shout out to the following crew that joined the Crescent Cleaning crew:

- Magali Atiencie
- Irvin Carquez
- Valentina Gutierrez Riveros
- Jericho Manalang
- Miguel Marchan
- Maria Mendoza

Give them a huge welcome, Crescent Cleaning Team, for this quick, devoted, energetic, lively, dedicated, constantly on the move, and enthusiastic group of people to join Crescent Cleaning! We are thrilled to have them join us and be part of this growing team. Jericho Manalang has been with WGN for over 10 years and Maria Mendoza has been with WGN for over 2 years. We're glad to have them join the Crescent Cleaning Crew!

CRESCENT AWARDED DOWNTOWN STERLING BAY BUILDING

By Nyltza

There is no stopping Crescent Cleaning!

Team Crescent Cleaning is expanding in Chicago downtown! The building is located at Wacker and Monroe. This team has been working in the building for over a year! Let's celebrate the team assembled for this new building.

- Maritza Barquero De Arevalo
- Martha Bautista
- Agripina Castillo
- Alka Dzeko
- Shana McWane
- Dilan Pena
- Amayrani Tabares
- Edwin Escarcega
- And supervising this team is Sergio Rodriguez

A little back story on the new members, Maritza Barquero De Arevalo and Shana McWane have been working in the building since December of last year. Agripina Castillo has been working in the building for four years and Alka Dzeko has been in this building for two years.



September is... **Suicide Prevention Awareness Month**

By Matt Gonzales



Photo Credit Stock

In an effort to destignatize suicide, educate the public on the importance of mental health care & provide prevention resources to those who need them.

For Robert Bogue, the occasion hits close to home. His son, Alex, had what seemed like an enviable life-a significant other, new house, supportive work environment and connected family. However, he also grappled with psychological trauma caused by the death of a co-worker with whom he was close.

In August 2021, Alex ended his life at 28 years old. In a moment, he believed the only escape from his psychological pain was to end his life," said Bogue, who serves as president of Thor Projects, an Indianabased technology company.

Nearly 46,000 people in the U.S. died by suicide in 2020, according to the Centers for Disease Control and Prevention. An additional 12.2 million adults seriously contemplated suicide, 3.2 million planned a suicide attempt & 1.2 million attempted suicide. Bogue said the influence of the workplace on suicide has yet to be widely researched, but organizations can play a significant role in supporting their employees' mental health and referring them to life-saving resources.

According to health insurance company Cigna, employees who grapple with suicidal ideations could:

- Make direct statements about ending their life.
- Make indirect comments like "What's the point of living?" or "Life is meaningless" & "No one would miss me if I were gone.
- Talk or write about death or dving, including in social media posts.

- Give away their possessions.
- Ask about life insurance policy details, particularly related to cause of death.
- Show interest in end-of-life affairs, such as making a will or discussing funeral preferences.
- Exhibit noticeable changes in behavior or mood, such as appearing uncharacteristically sad, quiet, or withdrawn.
- Neglect work, appearance, or hygiene.
- Voice hopelessness or helplessness.

"If you're concerned about someone considering suicide, ask them directly & talk with them openly about it," Bogue added. "The research supports that you won't cause them to attempt because of the conversation, but instead you'll connect with them, & that's a strong preventative factor."

But there is help available. If you strongly feel that a worker is considering suicide, dial 988. The 988 Suicide & Crisis Lifeline is the new national suicide prevention network comprising more than 160 crisis centers that provide 24/7 service via a toll-free hotline. The lifeline provides free & confidential support for people in distress as well as crisis resources & best practices for professionals. "Find a private place, dial 9-8-8 & stay with the distressed individual until the crisis counselor is on the other end of the line," Bogue said. "The best practice for suicide is 'warm handoff,' which means getting the right people to support them-not just providing them the number."

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3Q 2023SAFETY CHANPION
ZUZISLAW "ZIGGY" SAWICKI

By Marbella Hernandez



Congratulations to Zdzislaw Sawicki. Zszislaw Sawicki, known as "Ziggy," works in one of our buildings located in Chicago Downtown. Ziggy has been working in this building for over 15 years. The staff at the building love Ziggy because he has demonstrated his love for everyone there by the way he cares for the tenants. Ziggy Sawicki is a great employee. He always calls the engineer when there is a leak and security when something suspicious is happening in the building. On a particular day Ziggy's watchful eve and empathetic nature was tested.

in the freight elevator. Ziggy immediately called security, the engineer and myself, to let me know about the emergency. Ziggy kept us informed in real time about the situation.

Ziggy maintained his team member calm, by keeping a conversation with her. The only time he left was to direct rescue team which elevator his team member was in. He stayed after the rescue did their work to make sure his team made was ok. That's what teamwork is! Ziggy, thank you for looking out for your team members. We're glad to have you a part of Crescent Cleaning Team!

Picture (Left to Right): Marbella Hernandez, Zdzisław "Ziggy" Sawicki, Irma Tapia & Eliana E Romero

One of the cleaning ladies got stuck Cleaning

Happy Anniversary Crescent Crew!

Congratulations on your milestone anniversary!

Your talent, energy, teamwork, commitment, and perseverance have been important to our success. Your contributions have helped us on our journey to become a great company. We celebrate your service. We're grateful for the long-term dedication you've shown to Crescent Cleaning Company.

	July		August		September	
	Amayrani Tabares, Kristofer Robert Tuttle,	$ \begin{array}{c} 1 \\ 4 \\ 22 \\ 1 \\ 4 \end{array} $	Araceli Aguilera, Carmelo Alba, Laura J Barboza-Navarro, Maria D Carmen Esparza, Antonio Estrada, Elitania Garcia Cervantes, Mora, Ana A Reyes, Gonzalo Rocio Reza, Salazar, Victorio Uribe, Araceli Villegas, Estela	3 3	J Ines Chavez, Diaz, Fredy Lucio Diaz, Liliana Jose G Garcia Curiel, Garfias, Jose Hernandez, Angela Hernandez, Maria C Johnson, Tramaine Munoz, Angel Romero, Leonel Romero, Sandra Villegas, Martha A	3 5 2 3 4 1 1 2 7 5 1 3
Picture Credit: Stock Image	Aline Villegas,	2				

CRESCENT TIMES Nov 03 2023 3Q 2023 **2023 Crescent Picnic was ...**

A HUGE SUCCESS!

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By: Nyltza



Picture (Left to Right): Mayuko Andrews daughter to Max Andrews and his wife Nobuko

The Crescent Cleaning Annual Picnic was a day that we anticipated for and when it arrived it came with a few surprises but lots of good food and with a huge gathering.

This picnic was a success because you pressed in, fought the rain and you and your family decided to join us! We thank you! Because of the rain, everyone gathered under the tents and shelter and socialized with one another. The food was grilled to perfection by our

Fun was had by all our team members and their families and guests! Kids and adults had their own piñata. The kids piñata had candy while the adult piñata had prizes that adults would appreciate.

The bouncy house was utilized by the children and some adults despite the rain. The rain was part of the fun! It was great to meet your loved ones and we are glad that you allowed us to get to know you and that we were able to provide you with a great time and hopefuly a memorable one.

Grill Master, Robert Collins. He grilled everything from burgers to hot dogs, flautas and much more!





Yeti Winner - Karen Castañeda daughter.



elf-heating Lunch Bo winner - Irma Tapia





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Speaker winner

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3Q 20232023Crescent Picnic (Continued)

By Nyltza



Picture (Left to Right): Arturo Navarro, Patricia Martinez, Jesus Chavarria, Luis Gallegos, Teresa Peña & UL Project Manager Esmeralda Iecho



Picture (Left to Right): Amanda, Jacky, Carlos & Shedd Project Manager Anna Vargas



Picture (Left to Right): Nyltza Morales, Jorge Rodriguez, Vicky Rodriguez, Krystyna Leja, & Roberto Rodriguez



Picture (Left to Right): Sergio Rodriguez & Arturo Ornelas





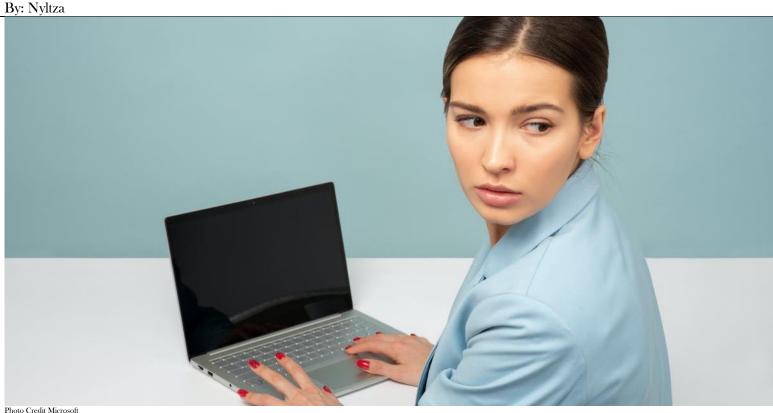
Picture: Max shaking the piñata to bring the prizes down.

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Trainings in 2023...



Hello Crescent crew! The season of the trainings is here!

Yes! They are set and sent to you! The trainings are called, "Sexual Harassment Prevention Training 2023" and "Bystander Intervention Model Training 2023." Both of these trainings are mandatory and available under "LMS" section on your Employee Portal. If you have the app its called "Epay ESS (Epay Employee Self-Service).

Download the ESS App Today!

By: Nyltza

Speaking of ESS, the app is available to download on your phone. Here are the instructions:

- 1. The Epay Employee Portal Mobile App is available on <u>Apple</u> for iPhone users and for Android devices you can find it on <u>Google</u> <u>Play</u>. Click on your store for a direct link.
- 2. Once it is downloaded you will need to use the login details that were sent to you when you onboarded or some of you created your own login details.
- 3. If you don't have those details you will need to call the office at 312-726-7200 or email: <u>nmorales@crescentcleaning.com</u> and request this information. Your password may require being reset.
- 4. If you are having a difficulty, please call the office at 312-726-7200 for additional help.

These details were emailed to you when you filled out the electronic application (Onboarding) with your login details. If you are missing those details please call the office at 312-726-7200 or

you can call E-pay (they have spanish services now) call 877-800-3729, and select #3. You can go to the website to complete it, <u>https://epy.prismhr.com/epy/auth/#/login?lang=en</u> or download the app. Details below.

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Employees of the Month for

Jesus N Chavarria

July 2023 Employee of the Month

By: Teresa Peña

Jesus Chavarria has worked with Crescent for 2 years. 1 of these 2 years he has worked with our projects team. Working with projects is an especially difficult task. Our team works many hours, any time, their schedule is almost never fixed and yet they must clean some of the toughest jobs we get. I nominated Jesus because throughout these last 3 years working with him has always been a pleasure. Even when I am calling him to wake him up and send him on an emergency call, I know I can always count on him. I can also always count on great reviews from our customers, Jesus Chavarria, always gets the job done and done right! Jesus Chavarria day to day duties include, "Respecting the policies of the company and the building. Come in with a good attitude, help the workers and be respectful and be generous with everyone. I like working with Crescent because it's an important company, that's honest, has a lot of potential and I learned a lot from my coworkers. They have a formidable team where I developed a lot of friendships. I like to read books, listen to classical & tropical music & I like to watch soccer since I used to play soccer professionally before. I love to spend time with my granddaughters! I give thanks to everyone for the opportunity to be with this company. "We appreciate all that you have done for us Jesus Chavarria! Thank you for all your hard work & dedication.





Father Wayne, Antonio Estrada Director of Operations Pastor Joe D'Arco, Area Manager Marbella Hernandez. & Director Early Childhood Development Amy Zimberg

Antonio Estrada

August 2023 Employee of the Month

By: Marbella Hernandez

Antonio Estrada has been working at a school in Wilmette, IL. for about 3 years. Antonio is Employee of the Month because he has remained dedicated, always on time, doesn't call off, a very great team player and always helps his co-workers with whatever they need. Antonio has never backed down from a challenge and has always stayed true to his work ethic.

Everyone at St. Joseph school loves him and are very happy to have him working there. I, myself, am happy to have him working on my team! Antonio is determined to make sure that his work is completed and beyond our expectation and it shows.

Antonio Estrada likes to exercise in his free time, and he also likes to spend time with his family. Antonio likes working with Crescent because he feels like Crescent is there when he needs help or is having trouble with anything at work.

Abby Serrano

September 2023 Employee of the Month

By: Laura Carrillo

Abby Serrano is a star employee. She's always going the extra mile to ensure that everything is up to our standards. Abby is humble, dedicated, has great communication skills, and is always ready to help when we need her. Her day-today duties are cleaning windows ,wiping down the metal frames, vacuuming and mopping entrances, inspecting the washrooms, going over supplies, sweeping the docks, and checking the stairwells. Remove trash, cobwebs, dirt, and stains in the lobby. Abby Serrano likes working with Cresent Company because she feels very safe and taken care of while working there. Not only that, but it's a company that has been established for a long time which gives her the motive to trust them. During her free time Abby likes to take her lunch break to end the day on a good note. Abby states, "I would like to add that our managers are very professional and are kind and they inspire us to become better workers by making us feel safe." Thank you, Abby we appreciate your dedication and commitment you have given Crescent Cleaning.



Picture: (Left to Right) Robert Collins, Abby Serrano and Laura Carrillo