

Crescent Cleaning has a new look!



Picture: From Left to Right - Ramiro Herrera, Monica Serrano, Elena Perez and Supervisor Ramiro Alanis Banda

Crescent Cleaning has a new look!

By Mike Navin



Picture: From Left to Right - Yeferson Zuluaga, Luisa Sevilla, Karen Castañeda, Pranvera Selamaj, Francisca Uviedo, Brenda Alvarado, Jose Tenorio, Supervisor Miguel Garcia



Picture: From Left to Right - Supervisor Steven Anderson & Kristofer Tuttle

Crescent revealed its new brand in September 2023. Crescent's logo hadn't seen a refresh in over 20 years. The new logo was designed in collaboration with Crescent's Management Team by its design partner, WHQ. The color scheme remains similar with sky blue and navy with a unique icon shaped as a "C" for Crescent with a starburst, like a chemical solution being shot out of a spray bottle.

Given the new font and design, the logo stands out on uniforms and other forms of company advertising. Due to the needs of on-line marketing and social media, our new responsive logo demonstrates our forward-thinking commitment to delivering the best and latest in contract cleaning. We are a bespoke organization that listens to our client partners to customize a site-specific janitorial solution by leveraging thoughtful leadership, modern training methods, the safest, most effective environmentally responsible products and the latest janitorial equipment including robotics to provide more effective results. Our new brand is a symbol of the lessons learned during the pandemic and the transformation into an ISSA CIMs Advanced by GBAC Certified, modern janitorial service provider embracing the latest technologies.



MILESTONES OCTOBER

Aurelio Cordero,	1
Luis Gallegos,	4
Rosalinda Gonzalez,	2
Elmer A Hernandez,	1
Angelica Meza Gonzalez,	2
Estela Rubio,	4
Jorge Vela,	6
Kazimierz Zych,	24

NOVEMBER

Elvin Bulnes,	1
Roberto Carrillo,	3
Adilio Hernandez,	1
Esmeralda Iecho,	1
Wendy Islas,	12
Fahrudin Keric,	1
Cesar Martinez Avila,	1
Patricia Martinez,	1
Yolanda Martinez,	10
Marta Maya,	2
Maria C. Ospina Fontanez,	1
Angel Patino,	5
Nafije Rexhepaj,	1
Nexhmedin Rexhepaj,	1
Jazmin Reynoso,	1
Ma Guadalupe Saavedra,	1
Zdzislaw Sawicki,	1
Fabiola Tascon,	1
Luis Tejada Perez,	1
Nicolasa Tellez,	1
Maria Torres,	1

DECEMBER

Ramiro Alanis Banda,	1
Noelia Barrera,	1
Lejla Catic,	1
Karla M Contreras,	1
Elena Lopez,	1
Ambar S Marin,	6
Araceli Ruiz,	1
Victoria Sarabia,	1
Monica Serrano,	1
Silvia Stoykova-Batcheva,	20
Rosa Tenorio,	1
Marbelia Vela,	15
Tadeusz R Wolanin,	1

CRESCENT CLEANING TREE REVEAL!

By: Nyltza
Hello Crescent Cleaning Team!
I hope you are having a fabulous time and enjoying the energy that is the holidays! We always do and look forward to them. One of our favorite things that we love to do is put up and decorate our Christmas Tree as we listen to Christmas jingles!
This year is our first Christmas in our new location, so we had to get creative on this tree! This tree was mostly blue and silver. A star was added for the right touch. It was magical because you could see stars floating above the tree.
This year creative minds Gordana and Brenda spent a lot of time decorating this tree, and it was a great sight for every visitor. We received a lot of compliments. If you haven't seen it, here it is!



Photo Credit: Teresa Peña

Max Andrews takes a step towards pioneering!

By: Max Andrews



Max Andrews

Crescent Cleaning's Business Development Manager, and Chair of the BOMA/Chicago College Outreach Committee, Max Andrews unveiled a pioneering Property Management Apprenticeship program benefiting students of marginalized populations. With hard work, commitment, and a shared vision towards diversity from our corporate partners and City Colleges of Chicago, BOMA/Chicago is on track for the 2024 launch of the first Federally registered Property Management Apprenticeship program in the United States. This is a monumental step for the industry and our community!

"THIS IS HOW WE DO IT!"



By: Nyltza

You're team has been a pleasure to work with.

George

Way to go Crescent! It's praises from our customers that gives us pride. Pride to know that our team is actively looking out for the needs and safety of our customers and even those around them.

Recently Property Manager George Pehr from 205 West Wacker sent a note saying how "Your team is a pleasure to work with." Who is this team that he is referring to? This team is Yolanda Martinez, Leonel Romero, Graciela Islas, Jerzy Wisniewski, Jose Garcia Curiel, Lourdes Aguilar and Jorge Jimenez Garcia. Thank you, for all your hard work and your heart to look out for everyone around you.



Old App is gone NEW App is here

By: Nyltza

Early September of 2023 EPAY unveiled the new app called "EPAY Time Plus™."

This meant that all our employees had to stop using the old app called, "Legacy" and start using the new app on Sept 11, 2023.

We understand that transitioning to a new app can be dreadful and confusing. Passwords? Usernames? Where do I uninstall? How do I install it? How do I use it? Is it like the other one where I can see my check stubs? I will explain. This new app is an upgrade. It's not like the other app which is called ESS. Employee Self-Service Portal. These apps are separate and different. So, the username and passwords for ESS isn't shared with EPAY Time Plus™. They have two separate logins. This app called EPAY Time Plus™ is for recording your hours. It's where you punch in and out. Legacy users, your username and passwords should remain the same. If you are still having issues, please call your manager and explain the issues you are having. Also, Corp ID, is "Crescent."

Users Click on the image to direct you to your store.



Android Users



Apple Users



Corp ID

Username

Password

Show

Winners of the Gift Card give away!

By: Nyltza



Picture: From Left to Right - Roberto Carrillo, Milagros Ortega, Jose R Ramirez & Graciela Islas
October 18, 2023, is "Thank Your Cleaner Day." Interesting that this day was launched in New Zealand back in 2015 by BSCNZ. This is now a global celebration. Crescent Cleaning isn't shy about celebrating. We have joined everyone in uplifting our cleaners.

On October 18, 2023, we raffled gift cards to five of our participating cleaners. Our winners are Roberto Carrillo, Milagros Ortega, Jose Ramirez, Graciela Islas and Rogger O Dias. To everyone that is on this Crescent Cleaning Team, we appreciate all that you do. Your hard work is commendable.

Finishing 2023...

Employees of the month



Picture: From Left to Right - Property Manager Kristian Naumov and Valentina Morgunov

Valentina Morgunov

October 2023 Employee of the Month

By: Nyltza

Вітаю Valentina Morgunov! Valentina Morgunov has been with Crescent Cleaning for a little over two years! She supervises one of our buildings in Chicago downtown. Valentina has won this nomination because of her attention to detail and her determination to get the work needed done. She has worked on getting her payroll turned in on time without follow-up necessary. Valentina has also helped Crescent Cleaning office staff with translating. Valentina also speaks Ukrainian. Valentina's day to day is to supervise and train and retrain employees daily. She handles employees' requests for vacations or any personal time off. Valentina manages special projects requests and sends paperwork back to office to be billed. Valentina Morgunov orders supplies for the building. We appreciate your hard work, Valentina!

Mayra Guerrero

November 2023 Employee of the Month

By: Anna Vargas

Mayra Guerrero won this nomination for Employee of the Month because I have seen her determination! Mayra's attention to detail, and genuine concern is Mayra Guerrero. Mayra has put dedication to the care of Shedd Aquarium. She's always team player and a helping hand, when needed. Mayra Guerrero strives every day to be the best. She makes me proud to have her on my team. Mayra's said, "My duties is first and foremost is to be punctual, and as for the labor part is to be aware of my area and its needs."

What does she like about working with Crescent? "Working at The Shedd, you learn something new every day. The days are unpredictable but there is always something to do and different areas to clean." What does she like to do in her free time? "On my free time, I like to spend it with my daughter teaching her new things and exploring the city of Chicago." Thank you, Mayra! We appreciate your dedication and talents that you have brought to your team!



Picture: From Left to Right -Vice President Robert Collins, Mayra Guerrero, Project Managers Anna Vargas & Laura Carrillo

Carlos E Ramirez

December 2023 Employee of the Month

By: Teresa Peña

Carlos Ramirez is a great team member; he is always willing to help when needed. He goes above and beyond consistently, even when he thinks his actions go unnoticed. He has great communication with his manager and always has a smile! We wanted you to know more about Carlos. What are your day-to-day duties? "Being punctual when I arrive at my job and to demonstrate that my company has the most responsible and best employees. I love to work with Crescent because I have great bosses." On his free time, Carlos Ramirez says he thinks about his responsibilities for the next day, so he's always prepared so he can improve. Thank you, Carlos, for being an excellent team player who always plans and thinks ahead. Your plans for how you start your and work throughout your day are what helped move you forward, and your dedication has not gone unnoticed. Thank you, Carlos Ramirez!



Picture: From Left to Right - Operations Support Manager Teresa Peña & Carlos E. Ramirez

By: Marbella Hernandez

Dilan Peña, Safety Champion★★★



Picture: From Left to Right - Area Manager Marbella Hernandez, Safety Champion Dilan Peña, and Supervisor Sergio Rodriguez

Dilan Peña has been with Crescent Cleaning Company for almost a year and his enthusiasm hasn't wavered. Many who have been around Dilan know that he is curious about how to make things better and is always thinking ahead. Planning ways of making sure that everyone is taken care of. Dilan Peña is always cautious at work. He always makes sure the Wet Signs are out and set up. Dilan always asks his teammates if they need help with lifting any heavy equipment or supplies. Dilan makes sure that the lobby mats are in their place. If it's raining, he places the Wet Signs. Dilan Peña works in a safe manner every day. He is dedicated and his enthusiasm brims every time. His good mood is felt and is contagious. Dilan Peña we are very excited to have you part of the Crescent Cleaning team! Keep up the great work! We had the pleasure of asking Dilan

Peña some questions, so you can get to know him better. "When I am at work, I always look out to make sure that the Wet Floor Signs are properly in their place. If there is anything heavy the ladies need help with, I will try to help them out, so they do not hurt themselves. How do you know when Something is Hazardous? "If I see there is a spill on the floor or a cable that will probably trip someone, I put a wet sign, so people watch their steps." "When I started working for Crescent Cleaning, I was trained by my manager, that I have to look out for these things and always make sure The Wet Signs are up and not to use any cables that are ripped to avoid accidents." I do look a lot into these before I work with my equipment. I also call my supervisor immediately whenever something is wrong or off."

**Have you been in
an accident?
Call the nurse hotline at
(883) 333-3334**

This only applies to Crescent Cleaning employees who have been in an accident while on the job. Notify your supervisor immediately and call the nurse hotline after you had an accident.

This Year Crescent Cleaning is unveiling a new Employee Recognition Program!

Employee of the YEAR 2023 and it goes to: Sergio Rodríguez

By: Marbella Hernández



Picture: From Left to Right - Area Manager Marbella Hernandez, Employee of the Year Sergio Rodriguez and Vice President Robert Collins

With the new year, we are now introducing “EMPLOYEE OF THE YEAR!” These are employees that have exceeded expectations throughout the year and have made us proud. We recognize that we have an excellent team and we extended our recognition program. First one to win the nomination is Sergio Rodriguez. Sergio Rodriguez is reaching five years with Crescent Cleaning. I am pleased that my nominee Sergio Rodriguez won “Employee of the Year.” In the short time that I have known him, he has already made an impact. I find Sergio dependable, efficient, and punctual. Sergio has been a great help at our new building by showing the team that he is there to help and lead by example. He has been an excellent supervisor to all employees. Building Managers are very happy to have him in their building and have earned their trust to let him lead the building. He worked at three different buildings this year alone and has left a standard of how a successful building should be run.

So, what motivates Sergio? His answer, my Family!

What does he like working with Crescent? “It’s a serious company that takes into consideration what their employees are thinking about.” His goal that he reached in 2023. He was able to remodel his garage and he was also able to learn new methods and procedures that he can apply at work.

What do you think is the most important skill that a successful, professional, cleaner needs to have? “Initiative is the important skill that you need to have to be a successful professional cleaner. It’s what anyone needs to finish their assignments.”

What have been some of the most important lessons you’ve learned throughout your career with Crescent? “I have learned that by creating a work group within a healthy and respectful environment, the same group can perform its work better.” Thank you, Sergio, for all that you have done, keep up the excellent work Sergio!