



Picture (Left to Right): Exec.Vice President Robert Collins, Area Manager Laura Carrillo, District Manager Teresa Peña and Vice President of Business Development Tom Frye

The Illinois Real Estate Journal Awards Night was a night to remember. Crescent is grateful and honored to be awarded the 2024 Building Service Contractor of the Year! Crescent is thrilled to be recognized as a repeat winner in both 2023 & 2024!

Special thanks to Mike Navin, Robert Collins, Teresa Pena and Laura Carrillo. It takes a village to turn a vision into a reality. The future is bright at Crescent Cleaning!

Congratulations to all finalists and award winners. There were 64 categories spanning every aspect of Real Estate. To be in the room at all is an accomplishment. It was inspiring to see so many friends and colleagues honored for their hard work, effort, and commitment to the Real Estate Industry.

Learn English



Photo Credit CCC.EDU

ESL Classes? We help!

City Colleges of Chicago offers free English classes to Illinois residents who are non-native English speakers. English as a Second Language (ESL) courses range from providing basic language and life skills for complete beginners to helping advanced students refine their English in preparation for higher education, vocational training, or a career. Reading, writing, listening, speaking, and grammar are included at all levels of instruction.

English as a Second Language (ESL) placement testing, and registration is done by appointment. The placement test for morning, afternoon, evening and Saturday classes is given on several dates during each sixteen-week semester (fourteen weeks in the summersemester). In addition to completing the college placement testing, appointments are made on a first-come, first-served basis. Call your nearest campus or go to their website by clicking on the button:



Photo Credit Photo Stock

Richard J. Daley College
7500 South Pulaski Rd.
773.838.7803

Kennedy-King College
6301 S. Halsted St.
773.602.5340

Olive-Harvey College
10001 South Woodlawn Ave.
773.291.6690

Harry S. Truman College
1145 West Wilson Ave.
773.907.4350

Malcolm X College
1900 West Van Buren St.
312.850.7300

Wilbur Wright College
4300 North Narragansett Ave.
773.481.8821/8823

To search for additional English course options, visit [the National Literacy Directory](#) or the [Illinois Adult Learning Hotline](#). For online English-learning opportunities, see:

- [Activities for ESL Students](#) - Quizzes, exercises and puzzles for English language learners.
- [Cambridge Learner's Dictionary](#) - Find meanings of words and hear how to pronounce them.
- [The classroom](#) - Activities, quizzes and lessons. From Voice of America.
- [U.S.A. Learns](#) - Online English classes.

THIS IS HOW WE DO IT



Part 1!!

Teresa,

Just wanted to shout out Angelo and the crew. We had a very big event yesterday and they were awesome to get everything set up and broken down for us. The crew really worked hard on this, and they helped contribute to a successful event!

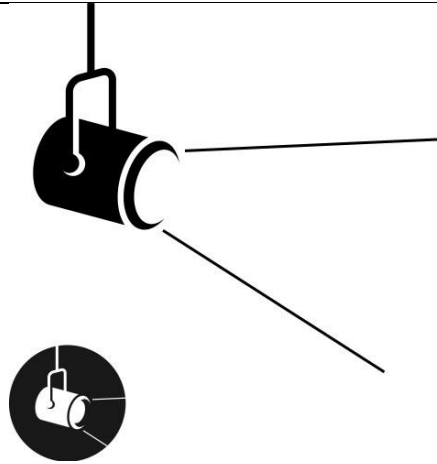
Thank you for having such a great staff!

Zack



Zack Ater (he/him)

Senior Director of Guest Experience & Engagement
Peggy Notebaert Nature Museum of the Chicago Academy of Sciences



We always like to get feedback from our customers, especially if it's great feedback. On this segment of "This Is How We Do It" we have two positive messages from our customers!



Part 2!!

Good morning Dusanka -

I wanted to share another note of gratitude for Carmen and Antonio.

They have gone above and beyond helping our teachers with end of year classroom wrap and I know how appreciative our teachers are of that.

Thank you!
Anna

ANNA FAZEKAS | *Director of Student Life*

**SAINTS JFX - ST. JOSEPH
EARLY CHILDHOOD
CAMPUS**



Hi Dusanka -

My name is Anna Fazekas, I wanted to reach out to you and let you know what a pleasure it is to work with Carmen and Antonio. They have always been hardworking and super friendly in every interaction we've had with them. They are always flexible with special requests and go out of their way to keep our early childhood campus running smoothly - from all the diapers we generate, to the endless sticky fingerprints, and everything in between. At the end of the school year, we wanted to take this opportunity to share our gratitude for all that Carmen and Antonio do for our school community.

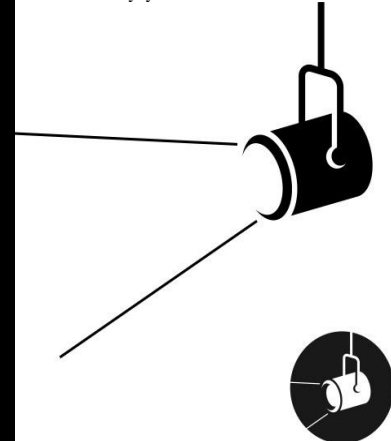
Warm regards,
Anna

ANNA FAZEKAS | *Director of Student Life*

**SAINTS JFX - ST. JOSEPH EARLY CHILDHOOD
CAMPUS**



Keep those compliments coming team! Only you are the difference



Crescent Annual Picnic is...

August 3rd, 2024!



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Hello Crescent Team!
The Crescent Cleaning Picnic is happening! It is changing location.

Where: Robinson Woods South
When: August 3rd, 2024
Time: 12pm-4pm

We'd love to see you and your family! Come and have a blast with us! We've planned fun activities suitable for all ages, including a bouncing house, delicious food, and the chance to win prizes. So bring your loved ones for a day full of fun and laughter, or just stop by to say "Hi." We'd be thrilled to see you! Please let us know you're coming by clicking on the picture above to fill out the form. See you there!

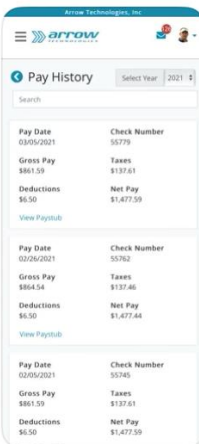
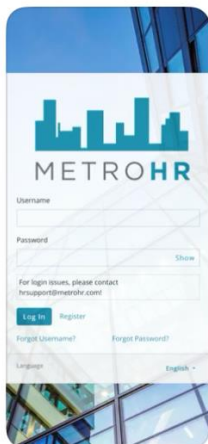


PrismHR Employee Portal

Access Your HR & Payroll Info

★★★★☆ 17

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Download the ESS App Today!

Want the app where you can see your pay stubs? The app is available to download. Here are the instructions:

1. Log in to Employee Portal as you normally would on a desktop or mobile browser,
 2. Click the arrow next to your profile image and click "Account Settings".
 3. Click on the "MOBILE APP" tab. You will see your six-digit access code which will be required the first time you open the PrismHR Employee Portal mobile app.
 4. The PrismHR Employee Portal Mobile App is available for Apple (App Store) and Android devices (Google Play).
 5. Next, you will be required to complete a one-time setup to access your account.
 6. Open the app and set up access using either one of the following options:
 - Scan the QR Code from your Account Settings page or
 - Enter the Access Code from your Account Settings page
 7. Next, you will be redirected to the login screen & enter your username and password to confirm your information, using the PrismHR Employee Portal app.
 8. You're done!!
- Or you can click on the Right picture for step by step pictures included.

Click on the picture for step by step instructions on how to download the app on your phone.

Safety Champion ★★★

Arturo Gomez

Picture (Left to Right) Senior Project Manager Jorge Rodriguez, Arturo Gomez, VP-EQ Allen LaPointe



Arturo Gomez has been named the Safety Champion for the second quarter of 2024. Arturo has earned this recognition due to his commitment to the safety and security of the entire team. He serves as the team leader for the second shift at Shedd, where his attention to detail stands out. Arturo firmly believes that safety practices should be a shared responsibility among all team members.

Arturo's responsibilities include maintaining the cleanliness and functionality of the equipment to ensure it can be used properly by everyone. Additionally, he handles any special requests from Shedd for the day. However, what he enjoys most is making rounds to check that all team members are performing their tasks safely.

When asked about his experience working with Crescent, Arturo Gomez expressed his appreciation for the company's responsiveness and efficiency, highlighting that Crescent is always accessible and proactive, ensuring that all necessary tools and resources are available to handle any task effectively. Arturo greatly enjoys spending quality time with his family and staying active through working out.

Employees of the Month

Oswaldo Guerra

April 2024 Employee of the Month
By: Marbella Hernandez

Since Oswaldo Guerra joined the team, his exceptional work ethic has consistently impressed me. Oswaldo truly deserves this recognition for being an outstanding leader and a cooperative team player. He is dependable, always ready to assist his team, and ensures that all issues are communicated to me promptly. Oswaldo is always eager to lend a hand wherever needed, supporting the project team and addressing equipment issues.

Oswaldo's curiosity makes him a quick learner who is always keen to acquire new skills. He excels as a supervisor, earning the admiration and respect of his team. Oswaldo is an invaluable asset to our team and provides significant support to the managers. He ensures that the crew has the necessary supplies, and while cleaning the restrooms, he checks that the dispensers are functioning correctly with fresh batteries. Given the challenges of maintaining an older building.

When asked what he enjoys about working with us, Oswaldo mentioned, "I help with projects when I can and learn new things from them." In his free time, he enjoys watching TV series like "Chicago PD," "Chicago Fire," and other crime shows.

Thank you, Oswaldo, for your dedication and the significant contributions you have made to Crescent Cleaning. We truly appreciate you!



Picture (Left to Right) Area Manager Marbella Hernandez & Oswaldo Guerra

Need help and don't know where to turn?

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211 Metro Chicago connects you to the help you need:

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- ✓ Employment
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- ✓ Health Care
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- ✓ Legal and Immigration
- ✓ Substance Use
- ✓ Transportation
- ✓ Utilities Assistance

AND MUCH MORE!



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-  Text your zip code to **898211**
-  Visit **211MetroChicago.org** to search or chat

*Residents may dial 2-1-1 or (773) 362-4401 to get connected to a local Resource Navigator.



Employees of the Month

Rosa Tenorio

May 2024 Employee of the Month
By: Robert Collins

Rosa has been named Employee of the Month for exemplifying the ideal characteristics of a professional building porter. With more than five years of dedicated service at 8501 W Higgins, Rosa works tirelessly as the sole porter, meticulously attending to her responsibilities each day. Her tasks include cleaning the dock area, lobby, and cafeteria, watering the plants, checking the bathrooms, picking up garbage from the entrances, patrolling the parking lot for debris, and covering for security during lunchtime. Rosa consistently greets all visitors and tenants with a cheerful demeanor and a smile, while keeping the property impeccably clean and well-stocked throughout the day. What do you like about working with us? "I feel very appreciated; my managers value my work." In her free time, Rosa cherishes spending quality moments with her family, enjoying activities such as dining out, dancing, and traveling. Thank you, Rosa, for all your hard work. Crescent sees and appreciates everything you do!

Picture (Left to Right) Area Manager Laura Carrillo, Rosa Tenorio, President Mike Navin



Leonel Romero

June 2024 Employee of the Month
By: Teresa Peña

Leo joined Crescent in 2018 and currently serves as our Day Porter at 205 W Wacker. Since his start with us, Leo has demonstrated his versatility and commitment by working across three different facilities, each with its own unique building type. He is a highly valued member of our team, consistently exceeding expectations with his flexibility and diligent work ethic. Leo is known for his positive attitude; he never complains and maintains excellent relationships with everyone on the staff. His presence is cherished throughout the building.

Thank you, Leo! It is our pleasure to acknowledge and celebrate all that you do for Crescent and our Client Partners. Your contributions are greatly appreciated!



Picture (Left to Right) District Manager Teresa Peña, Leonel Romero, Exec. VP Robert Collins